

OVER THE COUNTER EXCHANGE FORM

An over the counter product exchange for manufacturer defective product is authorized on those CPS tubing tools that carry a Limited Lifetime Warranty (check with factory for details) and **PRO-SET**® manifold product lines. This policy does not include items that have been abused, misused or have normal wear and tear, and/or is not solely in need of filed service maintenance (i.e. tube cutters with worn blades from normal use). CPS maintains the right to revoke this policy at any time without providing prior notice.

PLEASE COMPLETE FORM AND RETURN WITH DEFECTIVE PRODUCT

Date: _____
CPS Product Number: _____
CPS Product Serial Number: _____
Distributor Name: _____
Street Address: _____

City, State, Zip: _____
Phone: _____ Fax: _____
Employee Name: _____ Printed: _____
Customers Name (please print): _____
Description of Manufacturers Defect (please be specific): _____

Action Requested: Repair & Return Issue Credit

IMPORTANT

This form must be filled out completely. The original bill of sale must accompany the defective product in order to receive credit or replacement.

Please return defective product to: CPS Products, Inc.
Service Center
1010 East 31st Street
Hialeah, FL 33013

